



TECH DRIVEN
— CONSULTING —

CAPABILITY STATEMENT

MICHAEL CARROLL

OWNER/FOUNDER

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Overview

Our team at Tech Driven Consulting, consist of Talented IT Professionals with several years of diverse Information Technology experience. We are here to assist evolving organizations with their technical service's needs.

We can support cloud environments, application Integration, managed services, Microsoft Cloud Solutions, data migrations and other technical support projects.

IT Services

- Develops plans for Microsoft 365 implementation
- Setup Microsoft 365 tenancy and subscription
- Manage Microsoft 365 subscription and tenant health
- Develops Office 365 applications deployment plan
- Develops the migration plan of users and data
- Design identity strategy
- Manage Azure AD identities and Azure subscriptions
- Computer Hardware Supplier

CORE COMPETENCIES

- Computer Hardware and Software provider

DIFFERENTIATORS

- Microsoft Gold Partner since 2020
- Over 15 Years of experience with IT Consultation, Implementation and Support
- A Microsoft License provider for Azure Active Directory, Exchange, SharePoint, Teams, and other services.
- Certified Minority Owned Business in the State of Florida
- Service-Disabled Veterans Verification – Pending

STATE CERTIFICATIONS

- State of Florida - MBE
- State of Florida - MBE - VBE
- Veterans Admin - SDVOSB – Pending

IT CERTIFICATIONS

- AZ-303: Microsoft Azure Architect Technologies
- MS-500: Microsoft 365 Security Administration
- MS-101: Microsoft 365 Mobility and Security
- MS-100: Microsoft 365 Identity and Services

NAICS CODES

- 541512 Computer Systems Design Services
- 334112 Computer Storage Device Manufacturing
- 334111 Computer and Software
- 423420 Office Equipment Merchant Wholesalers
- 423430 Computer Equipment and Software Merchant Wholesalers
- 423490 Other Professional Equipment and Supplies Merchant Wholesalers
- 811212 Computer and Office Machine Repair and Maintenance

PAST PERFORMANCE/FOUNDER'S EXPERIENCE

For several enterprise level companies:

- Your Virtual CIO - Maintained and consistently upgraded operating systems from remote and onsite locations.
- Remotely conducted Cloud Workspace and Help Desk solutions via ticketing systems such as Rave, Jira, Service Now and several others
- Accurately documented all work performed through ticketing system including details and outcomes
- Noticed trends which led to software adjustments and reported reoccurring problems
- Updated Office 365 licenses, subscriptions, and other software and hardware tasks as needed
- Increase engagement with Office 365 by performing training periodically throughout the year.
- Identified and escalated situations requiring urgent attention.



Gold Cloud Platform

Gold Cloud Productivity

Gold Datacenter

TECH DRIVEN CONSULTING

Contact Info Below

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www.techdrivenconsulting.com